



# Compost Awareness Week 2011

# **WEST LONDON WASTE PARTNERSHIP**

FINAL Date: 14 July 2011

Written By: Sarah Dickinson Waste Minimisation Coordinator WLWA

# West London Waste Let's be resourceful

#### **Campaign Report**

Date: June 2011

#### **DISTRIBUTION**

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# **Campaign Report**

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# **Distribution**

This document has been distributed to:

Name	e Job Title		Draft or Final?	
Jim Brennan	Director WLWA	14/07/11	Final	
Jonathan Nulty	Assistant Director (Resources) – WLWA	14/07/11	Final	
David Pietropaoli	LB Brent Waste Policy Manager	14/07/11	Final	
Catherina Pack	Acting Manager, Waste minimisation and recycling LB Ealing	14/07/11	Final	
Andrew Baker	Head of Climate Change LB Harrow	14/07/11	Final	
Natalie Morgans	Energy Officer LB Harrow	14/07/11	Final	
Colin Russell	Waste Manager LB Hillingdon	14/07/11	Final	
Naomi Hawkins	Hawkins Waste and Recycling Manager LB Hounslow		Final	
Lyndon Capewell	Waste and Recycling Officer LB Hounslow	14/07/11	Final	
David Ingham	Waste Minimisation Officer LB Richmond-upon-Thames	14/07/11	Final	

Date: June 2011

# 1. Compost Awareness Week Project Summary

#### 1.1. Local authority name

West London Waste Partnership consisting of:

- LB Brent
- LB Ealing
- LB Harrow
- LB Hillingdon
- LB Harrow
- LB Richmond
- West London Waste Authority (WLWA)

#### 1.2. Date

Activities started on Saturday 30 April and ended on Saturday 7 May.

#### 1.3. Total amount spent on resources

£1,978.67 – resources were purchased. These can also be used for future years.

#### 1.4. Project team members

Sarah Dickinson, WLWA

Representatives from the West London Boroughs:

- Varsha Palm (LB Brent)
- Andrea Vasquez (LB Ealing)
- Natalie Morgans (LB Harrow)
- Lyndon Capewell (LB Hounslow)
- David Ingham (LB Richmond upon Thames)

Date: June 2011

# 2. Local Authority Introduction

#### 2.1. Total households in authority

#### Table 1

2009-10	Brent	Ealing	Harrow	Hillingdon	Hounslow	Richmond	Total
Population	263,464	300,948	206 814	243,006	212,341	172,335	1,398,908
Households	104,068	107,724	91,710	109,225	95,847	77,461	599,999

#### 2.2. Home composting scheme details during campaign

#### **Brent**

Compost bins are available to residents with only a delivery charge of £5 for the first bin. Additional bins cost £13 for a 220 litre and £16 for 330 litre size. Residents contact Brent Council to request the compost bins. Traditionally, once a year residents can buy compost bins at the HWRC during Compost Awareness Week as well as going along to collect free compost. Since 2002 it is estimated that 9,000 compost bins have been distributed to Brent residents. Brent signed up to the national composting framework in June 2011 giving residents the same offer under this framework.

#### **Ealing**

Residents can purchase compost bins through the national composting framework. A 220 litre bins costs £15 and 330 litre, £18 plus £5.49 delivery charge. Compost bins are delivered within 28 days. Since 1999 around 14,000 composting bins have been distributed to Ealing residents.

#### **Harrow**

Until April 2011 compost bins were available free of charge to residents. There is currently no home composting scheme in place. Since 1995 over 17,000 compost bins have been given to Harrow residents.

#### Hillingdon

Hillingdon has compost bins available free for residents. The scheme is not advertised. Approximately 5,000 have been distributed since 2005.

#### **Hounslow**

Residents can purchase compost bins through the national composting framework. A 220 litre bins costs £5 and 330 litre, £8 plus £5.49 delivery charge. Compost bins are delivered within 28 days. Since 1998 almost 18,000 composting bins have been distributed to Hounslow residents.

#### **Richmond**

Residents can purchase bins through the national composting framework. A 220 litre bins costs £15 and 330 litre, £18 plus £5.49 delivery charge. Compost bins are delivered within 28 days.

# **Project Review**

#### 2.3. Summary of project

Compost Awareness Week ran from 1 to 7 May 2011. Events took place in all boroughs with the aim of encouraging residents to buy compost bins and compost more of their food and garden waste.

The resources purchased and the lessons learned during this week of activities will continue to be used to achieve the actions around home composting set out in the West London Waste Prevention Strategy and action plan which include selling 6,600 compost bins during 2011/12 and supporting people to compost more material more effectively.

#### **Activities conducted**

Table 2 outlines the activities that took place during CAW.

Table 2: Awareness raising activities during the campaign

Date	Activity	Outcomes and comments
30 April 08.00 to 18.00 1 May 09.00 to 16.00	Compost giveaway and compost bin sale at Townmead Road HRRC	<ul> <li>10 tonnes of compost</li> <li>199 people spoken to</li> <li>181 people collecting compost</li> <li>5 compost bins and 2 wormeries sold</li> <li>102 information leaflets given out</li> </ul>
1 May	Compost Giveaway at West London Composting (IVC) for Hillingdon residents	24 tonnes of compost Unknown number of people collecting compost

Date: June 2011

#### **Campaign Report**

**Date Activity Outcomes and comments** 3 May Compost giveaway and 08.00 to compost bins sale at Brent HRRC 16.00 10 tonnes of compost 355 residents collecting compost Approx. 50 spoken to about composting 5 residents attended 3 May Master Composter talk 19.00 to at Hounslow Civic 20.00 Centre Compost bin sale at 4 May 08.00 to Brent HRRC 16.00 57 bins sold over the two days 65 people spoken to 200 composting leaflets given out over the two

# **Campaign Report**

Date: June 2011

Date	Activity	Outcomes and comments
		days
4 May 09.00 to 13.00	Compost Giveaway at Roxeth Recreation Ground, Harrow	Composting your kitchen and garden waste is easy  recycle Transport Input and the second of the seco
		1 compost bin request
5 May 09.00 to 13.00	Compost Giveaway at Kenton Recreation Ground, Harrow	<ul> <li>3 information leaflets given out</li> <li>37 people spoken to</li> <li>37 people collecting compost</li> <li>1 compost bin requests</li> <li>8 information leaflets given out</li> </ul>
5 May	Master Composter talk	6 residents attended
19.00 to	at Chiswick Town Hall	

# **Campaign Report**

Date: June 2011

Date	Activity	Outcomes and comments
20.00		
6 May 12.30 to 17.30	Compost giveaway at Walpole Park, Ealing	<ul> <li>70 people spoken to</li> <li>58 people collecting compost</li> <li>29 compost information leaflets given out</li> </ul>
7 May 10.00 to 13.00	Compost giveaway at Hounslow Heath. Also master composter advice and planting seedlings in newspaper pots	<ul> <li>5 tonnes of compost given away</li> <li>108 people spoken to</li> <li>108 people collecting compost</li> <li>50 compost bin sales leaflets given out</li> <li>120 composting information leaflets given out</li> </ul>

Date: June 2011

#### **Campaign Report**

Totals

Outcomes and comments

Outcomes and comments

Composting your kitchen and garden waste is easy waste is ea

#### **Engagement resources**

A key aspect of behaviour change is the need to make it easy and simple for people to make a change. After speaking to staff at the events residents could simply go home and not do anything differently. To make it easy resources were there for the people to take home to encourage them to do something differently straight away.

Table 3

Quantity	Description	Cost
200	Compost giveaway double sided poster –	£167.25
	to raise awareness of the event	
15,000	Why compost at home 4 page leaflet –	£766.42
	gives the basics on how to get started	
	composting at home	
5,000	Composting know how double sided A5	£253.60
	leaflet – gives more details about how to	
	get the right mix and how to speed up the	
	composting process	

#### **Merchandising material**

Whilst the pile of compost attracted people to the areas where the giveaways were happening once people got closer there were four outdoor banner stands to help them understand what was happening.

There were two different designs with four banner stands being available for use. The banner stands were produced at a cost of £791.40.





Date: June 2011

#### 2.4. Monitoring and Evaluation Activity

#### **Compost bin sales**

The activities during Composting Awareness Week resulted in 67 sales at events. Further sales will hopefully be seen in the reports from the composting framework.

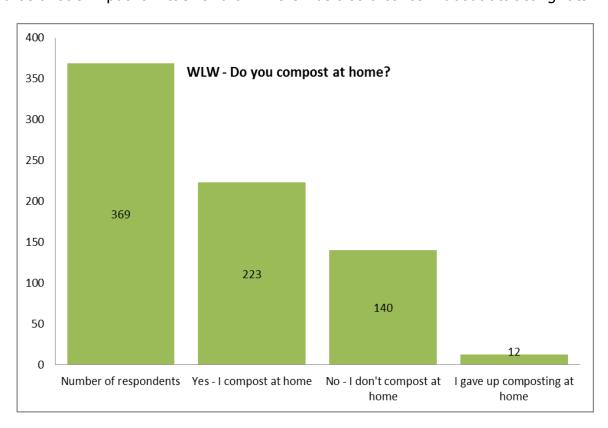
#### **Campaign Report**

# Home composting survey results

At the compost giveaways in Ealing, Harrow, Hounslow and Richmond and at the compost bin sale in Brent residents were asked about their home composting experience.

#### Do you compost at home?

The majority of the 369 respondents to the questionnaire did compost at home. When asked why they didn't the most common responses were they did not have space for a compost bin and they thought it would be a lot of input for little reward. There was also a concern about attracting rats.



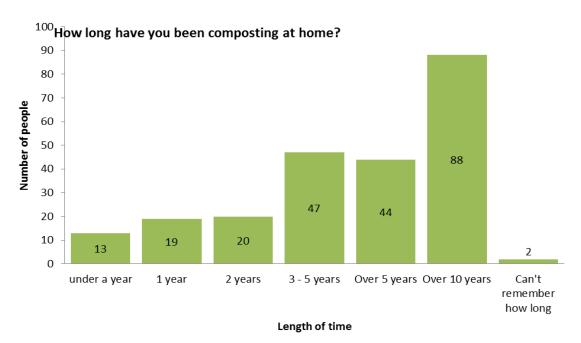
#### What do you use to compost at home?

Plastic compost bins were the main method used to compost at home with 169 residents having been given or bought a bin from their local council scheme. There were 51 home-made compost bins, typically made from wood and 20 compost heaps in use. Three other methods of composting at home were also recorded.

Allotment holders tended to favour the use of several bins at one time so they had compost at different stages of development.

#### How long have you been composting?

When asked how long they had been composting the majority of residents asked had been composting for a number of years. The results appear to suggest that once someone begins composting and don't have problems they continue to compost for a long time.

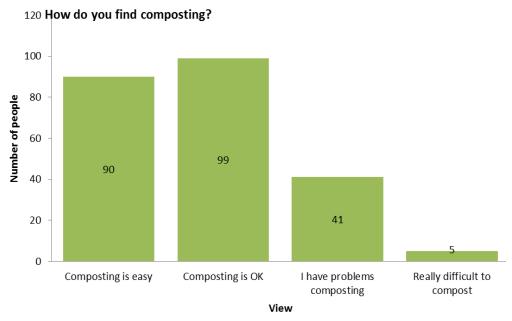


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#### How do you find composting?

The results suggest that overall home composting was not perceived difficult by those already composting. People who said it was easy tended to get compost out of their bins and had been composting for a while. Those who said it was ok, seemed to have the view that it took a little effort but wasn't difficult. The residents who reported they had difficulty tended to be newer to home composting.



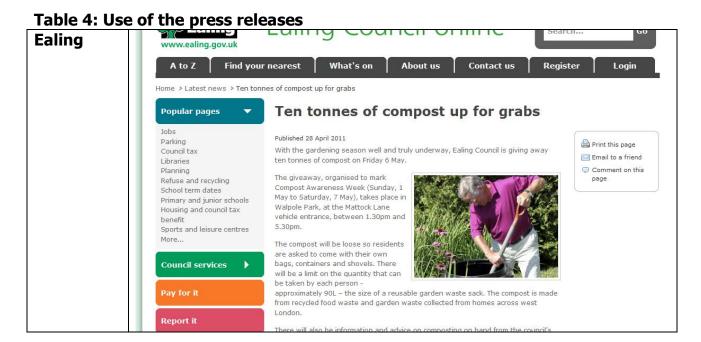
#### **Campaign Report**

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Some residents were asked what resources would help them compost more. A choice was given of leaflets, a website, someone to talk to and events to attend. Leaflets were given to a lot of the people spoken to, they believed that for basic reminders about what could compost these would be useful. 50 people thought having someone they could ask would be useful, at the compost giveaways questions about particular problems were asked and this was useful to those individuals. Although only 15 said they'd be likely to attend events. A further 28 thought having a website would be useful, these residents were directed to the recycle now composting website which holds a wealth of information.

#### 2.5. Press and Media

Borough officers liaised with their press teams to deliver information about events to the media.



Date: June 2011

rary book returned

#### **Campaign Report**

**Harrow** ent- Accessibility Change fonts and colour A A Search Customers Sign-in & Register Harrowtouncil A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Home | Latest news | Compost giveaway to mark awareness week Straight to Council INFORMATION ON... Compost giveaway to mark awareness week ► Parking Print this page Published 3rd May 11 ► Planning Green fingered residents can get their hands on some free compost as  $^{\mbox{\tiny Lower}}$  Email this to a friend ▶ Libraries ► Council tax Harrow Council marks National Compost Awareness Week. ► Street cleaning The Council has 20 tonnes of compost to give away from West London ► School & college Composting, which processes composting from homes in Harrow and neighbouring ▶ Waste & recycling YOUR COUNCIL Residents can bring their own bag and help themselves on a first come first served basis from 9am on Wednesday 4th May in the car park at Roxeth Recreation Ground and Thursday 5th May at the Carlton Avenue car park at Kenton Recreation ▶ Our magazine Ground. There will be 10 tonnes, supplied by West London Composting, available at ► Have your say Hillingdon HILLINGDON Share thi Do it online Contact us A-Z FAQs Council & democracy Free compost offer for residents Contact details West London Composting (WLC) will be kicking off Compost Awareness Week (1-7 May) by giving away free soil conditioner to residents. Latest news away rice soil conditioner to residents.

Residents are invited to visit Highriew Farm, Newyears Green Lane in Harefield on Sunday 1 May between 9am and midday to collect free supplies of 10mm soil conditioner which will be sure to benefit flowers and vegetables being grown in gardens and allotments this year. WLC will be giving away 24 tonnes of the product on a first come first served basis. Residents will be required to bring your own bags and the gates will shut as soon as the all of the allocated compost has been given away. London Borough of Hillingdon Civic Centre, High Street, Uxbridge, Middlesex UB8 1UW Enquiries form Tel: 01895 250111 Please note that trailers will be turned away at the gates. © 1997-2011 London Borough of Hillingdon ➤ Copyright and disclaimer ➤ Privacy ➤ Site Map ➤ Website information **Hounslow** Hounslow paid for 2 adverts in the local paper rather than issuing a press release. LONDON BOROUGH OF RICHMOND UPON THAMES **Richmond** You are in: <u>Home</u> > <u>Council and democracy</u> > <u>Council</u> > <u>Civic offices</u> > <u>Departments</u> > <u>Communications</u> > <u>Press Office</u> > <u>Press releas</u> free compost this weekend es > April 2011 > Pick up Release Date: 27/04/2011 ◆ Council and democracy ▲ Council In this section Pick up free compost this weekend In celebration of Compost Awareness Week, gardeners in the borough can pick up a free gift from the Council, thanks to West London Composting Ltd, if they visit the Townmead Road centre in Kew this weekend (30 April – 1 May). ▲ Communications uncil to launch first Free compost will be available on Saturday and Sunday from the site, on a first come, first served, basis. Ten tonnes of compost has been made available by Harefield-based West London Composting, a processing company where garden and food waste from homes across the region is taken to be composted. ◆ Press Office May 2011 The compost will be loose, so residents are asked to come to the site with their own bags/containers and shovel to take the compost home. This compost give-away is limited to 100 litres per visit per resident, while stocks last. Residents are advised uncil to generate to arrive early before it runs out. March 2011 The site is open from 8am to 6pm on Saturday 30 April and from 9am to 4pm on Sunday 1 May. While visiting the site residents February 2011 can also buy compost bins starting in price from £10 each. For further information contact Townmead Road Waste and Recycling site on 020 8876 3281. January 2011

View the full press release

December 2010

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#### **Campaign Report**

**Great Compost Giveaway WLWA** Action plan agreed to reduce rubbish in **Upcoming Events** 24 West London During Compost Awareness Week (Sunday 1 May to Saturday 7 May) all the councils in West London are giving residents the opportunity to collect free compost to use on your garden. The composts supplied by Harefield-based West · Hounslow Furniture Recycling Day Hounslow Furniture Project 0 London Composting where garden and food waste from homes across west London is taken to be · Nappuccino in Hounslow Hounslow Furniture Project O composted. The compost will be loose, so residents are asked to come to the events with a shovel and their own bags to take the compost home. As well as free compost by ou could also pick up a compost bin or get details of formation abut compositing in your Archives July 2011 your local compost bin scheme and get information about composting in your · June 2011 garden at home. The amount of compost is limited so residents will be restricted to approximately 100 litres, arrive early before the compost runs out. · May 2011 Hillingdon resident April 2011 Home composting is a good way of getting value from your food waste and garden waste. Once the organic material has composted, you will get compost you can use on the garden. wins leftovers competition · March 2011 February 2011 January 2011 Councillor Bassam Mahfouz, Chair of the WLWA: "Good compost is the crucial Green Hamper Councilior Bassam Manlouz, Chair of the WLWA: "Good compost is the crucial ingredient for any gardens or it's fantalist that were able to offer compost that has been made thanks to the keen recycling gardeners of West London back for free. Cheap compost bins are also on offer to help gardeners across West London reap the rewards of their work in the garden. If denourage all keen gardeners to come along to the compost giveaway in their borough and pick up their free compost." O December 2010 November 2010 Share your leftover recipes and win a prize 6 Jan 2011 October 2010 September 2010

**Table 5: Media coverage** 



Date: June 2011



#### **Ealing**

# Ealing Today website 28 April 2011

#### The Great Compost Giveaway

#### Ten tonnes of compost up for grabs on 6th May

With the gardening season well and truly underway, Ealing Council is giving away ten tonnes of compost on Friday 6 May.

The giveaway, organised to mark Compost Awareness Week (Sunday, 1 May to Saturday, 7 May), takes place in Walpole Park, at the Mattock Lane vehicle entrance, between 1.30pm and 5.30pm.

The compost will be loose so residents are asked to come with their own bags, containers and shovels. There will be a limit on the quantity that can be taken by each person - approximately 90L - the size of a reusable garden waste sack. The compost is made from recycled food waste and garden waste collected from homes across west London.

#### **Related Links**

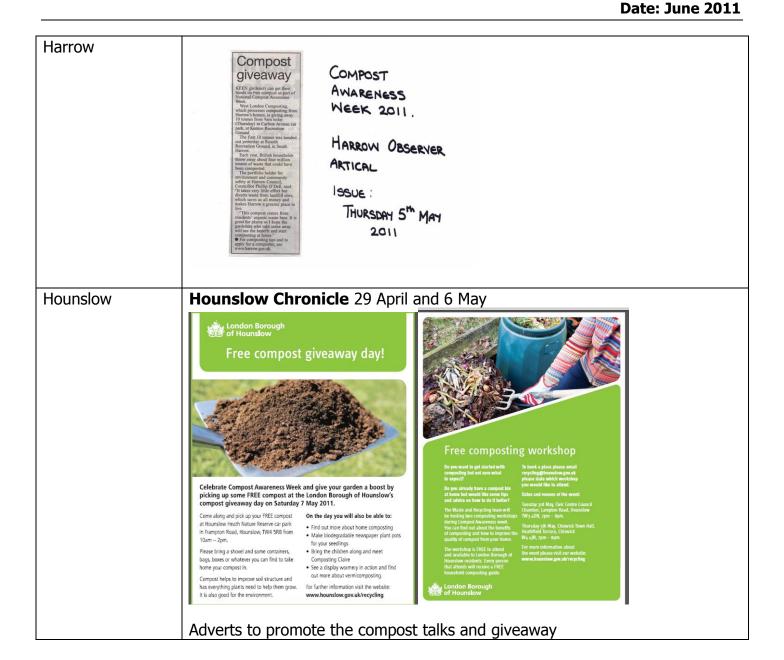
#### Let The Gardening Begin!

ActonW3.com, ChiswickW4.com EalingToday.co.uk PutneySW15.com and WandsworthSW18.com

#### **Participate**

Comment on this story on the forum

#### **Campaign Report**



#### 2.6. Public Feedback

#### **Brent**

The compost giveaway was advertised as a two day event but all the compost was taken on the first day. Residents who arrived on the second day were disappointed so next year the giveaway will only be advertised as taking place on one day.

#### **Ealing**

The residents were happy the compost was given away and the people coming knew about the event.

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#### **Campaign Report**

#### **Harrow**

Residents collecting compost were unaware of the event, they found the giveaway because they were using the park or were from an allotment near to the park and had heard through word of mouth. Feedback was that advertising needs to take place before the event.

#### Hillingdon

The compost was given away very quickly at the beginning of the day. Even though the event had been advertised as first come first served residents felt that controls on the compost should have been more tightly enforced so more people could have benefitted.

#### **Hounslow**

People were really happy the council were giving away compost, even though the average wait to collect was 35 minutes the residents were patient and thought they were treated fairly.

#### **Richmond**

Residents liked that the council was giving something away, they saw this as unusual and wanted it more often. Residents using the HRRC found out about the event because they were using this service rather than from advertising.

#### 2.7. Campaign Successes

- At the Hounslow events where there was a compost expert present, this was very well received. This helps residents who have been composting for a while, as well as the new people.
- In Hounslow, working with the parks service was particularly successful. The event went smoothly and helped build positive relations with another department for the future.

#### 2.8. Campaign Learning points

- Having adequate levels of staffing is really important to the success of the event. It was
  difficult to control the amount of compost each individual was taking and staff were needed
  to ensure that everyone had fair access.
- Pre-bagged compost would make it easier to restrict amounts taken to make it fair this should be investigated as a future option.
- Choosing a location with car parking makes it easier for residents to take compost. With an access road rather than parking area, there were delays and people getting upset about access.
- Publicity received for the events could have been improved:
  - Ensuring that details are placed on a very visible part of the council website in good time for the event.

#### **Campaign Report**

 Gain an understanding of the borough magazine deadlines: if events are decided far enough in advance, there will be greater opportunities to get coverage in the borough magazines which promotes the event to all residents.

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 Need to explore other ways of telling people about events, such as contacting people who have previously bought compost bins.

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#### **Campaign Report**

3. The Future

#### **Compost bin availability**

Brent will be signing up to the national composting framework in June 2011 to ensure a future supply of compost bins. Compost bins sales will continue to take place during compost awareness week in subsequent years.

Harrow will be entering into the national home composting framework in August 2011 to provide a supply of compost bins to residents.

#### **Publicity**

WLWA has funding to promote home composting bins across all 6 boroughs, if a borough wants to take advantage of this they will be able to bid for funding.

Work is being undertaken to work more closely together to promote a range of waste prevention initiatives. Home composting will be included in this.

#### **Helping more people compost**

There is an action in the 2011-12 Waste Prevention Action Plan to set up a scheme to support residents who want to compost. A solution for this will be procured for Autumn 2011.

# **Appendix 1: Compost giveaway poster**

A double-sided poster can be used at community locations to promote events then turned over for the rest of the year.





# **Appendix 2: Composting Know-How leaflet**





# TOPIC N

# How to speed 0

out by nature. As a general rule you will get usable compost after about 6 – 12 months. However, it's not always as fast as one would like it. Here are some tips of

Sting the bin - warmth speeds up the composting process so it's best to skey our bin in partial sun.

Chop up any large items - the smaller the bits the faster

Speedy ingredients:

en sappy materials that are quick to rot will activate get a compost bin started by adding more nitrogen to compost. However, there are certain plants and liquids

Gass cuttings, comfrey and nettles are very rich in vitrogen. Adding these to the compost bin will

orth human and animal urine is a great source of firogen and potassium. It can be diluted and added a a compost bin. However, too much will raise sak wels and discourage worms, so be careful. Manure

Cet the right mix (See topic 1).

the compost process

Compost bins:

# Appendix 3: Why compost at home leaflet



